

# Electronic Gates in Kaingaroa Forest

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## Access information

November 2025



Electronic gates in Kaingaroa Forest enhance safety and security while ensuring seamless access for permitted users. This includes contractors, sub-contractors and recreational permit holders.

Vehicles of all permit holders must be registered in our database to access the gates that open after cameras respond to Automatic Number Plate Recognition.

ANPR gate forms should be sent to [timberlandssoc@firstsecurity.co.nz](mailto:timberlandssoc@firstsecurity.co.nz), or contact First Security on 0800 854 624.

## Key reminders

The gates operate via **number plate recognition**, **swipe cards**, or by **contacting the operator directly using the Press to Talk (PTT) button** at the gate. An operator based in our Kaingaroa Tipu Communications Centre will respond.

- Use the **Press to Talk (PTT) button** to contact an operator 24/7 for immediate assistance.
- Vehicles without a WOF or whose driver has a learner licence will not be permitted into the forest or our sites. This includes KPP and MLY. People found breaching these conditions will face disciplinary measures.

## The Do's and Don'ts for using the gates

To ensure smooth and safe operations, please follow these guidelines:

### Do's:

- **Approach safely:** Reduce speed as you near the gates to ensure controlled access.
- **Keep number plates clean:** Plates must be clean for effective number plate recognition.
- **Dim your lights:** If passing through at night, dim your lights as you approach.
- **Stop and wait:** Allow the gates to fully open before proceeding.
- **Be patient:** The gates may take a few seconds to respond. Use the PTT button if the gate does not open within 10 seconds.
- **Be polite:** Security staff are there to assist you; courtesy is appreciated.
- **Proceed slowly:** Move through the gates carefully to avoid accidents or damage.
- **Report issues:** Notify our team of suspicious activity, tailgating, or gate malfunctions.
- **Smile!:** Remember, you're on camera.

**Don'ts:**

- **Don't tailgate:** Maintain a safe following distance to ensure each vehicle can be identified and processed.
- **Don't rush:** Speeding through gates can cause accidents or damage.
- **Don't engage aggressively:** If you experience tailgating or threatening behaviour, report the incident instead of confronting others.
- **Don't display number plates on dashboards:** Ensure plates are clearly visible to ANPR cameras.

**Feedback**

Forest users appreciate the improved safety and security. This aligns with our goal of creating a safer environment for everyone accessing the forest for legitimate purposes.

Provide **date and time details** if reporting any issues to help us address concerns effectively.

- Call 0800 854 624 for reporting issues or suspicious activity.
- Email us at [security@kt.co.nz](mailto:security@kt.co.nz) for non-urgent questions or feedback.

Thank you for your ongoing cooperation. Together, we can maintain the safety and security of the Kaingaroa Forest Estate.